

Comcast Business Data Solutions



Comparison of services to meet the specific needs of your organization.

Characteristic	Residential Internet	Comcast Business Internet	Ethernet Over HFC	Ethernet Over Fiber
Up/Down	Asymmetric	Asymmetric	Symmetric	Symmetric
Speeds	25Mbps/1Mbps up to 1Gbps/35Mbps*	25Mbps/5Mbps to 1Gbps/35Mbps	Up to 30Mbps/30Mbps**	Up to 100Gbps/100Gbps
IP Options	DHCP	DHCP or Static	Static	Static
IP Address Quantity	N/A	1 Dynamic or 1, 5, or 13 Static IPv4 and IPv6	Up to /24 (ICB for more), /48 IPv6	Up to /24 (ICB for more), /48 IPv6
IP Address Type	IPv4 and IPv6	IPv4 and IPv6	IPv4 and/or IPv6	IPv4 and/or IPv6
IP Address Provider	Comcast	Comcast	Comcast or Customer	Comcast or Customer
Access Medium	Shared	Shared	Prioritized	Dedicated
Internet Data Usage Plan	YES	N/A	N/A	N/A
Price	\$	\$\$	\$\$\$	\$\$\$\$
Equipment	Residential Grade	Commercial Grade	Carrier Grade	Carrier Grade
BGP Support	N/A	N/A	YES	YES
Value Add Options	N/A	<ul style="list-style-type: none"> Comcast Business SecurityEdge™ Connection Pro Wifi Pro 	<ul style="list-style-type: none"> DDoS Mitigation Managed Router 	<ul style="list-style-type: none"> DDoS Mitigation Managed Router
Availability SLA	N/A	N/A	99.9%	99.99%
Support/Service Level Objectives	Best Effort	Best Effort	SLA Metrics include: <ul style="list-style-type: none"> Latency Jitter Packet Loss Availability MTTR 	SLA Metrics include: <ul style="list-style-type: none"> Latency Jitter Packet Loss Availability MTTR
Support	24x7x365 via Call, Web, Chat and App	All Business solutions above are backed by Comcast Business' dedicated service and support team, including troubleshooting 24x7x365 from multiple NOCs with visibility down to the customer premises.		

*There are a range of residential speeds with the lowest download speed at 25 Mbps.

**Speeds up to 30 Mbps in the Northeast and Central Divisions only.