URL Updates

If you have the Comcast Control Center (C3) URL bookmarked, please check to make sure you are leveraging the following friendly URL for your saved bookmark: **https:\\controlcenter.comcast.com.** Our security team will be enabling an Enhanced Domain for our Salesforce Communities which will impact the URL. The current URL (https://comcastcontrolcenter.force.com) will change to (https://comcast.my.site.com/comcastcontrolcenter) and by leveraging the friendly URL above it will point to the correct URL before and after the change. If you are not sure which URL you have bookmarked, you can follow the instructions below to check and edit your bookmark if necessary.

Edit a bookmark in Chrome

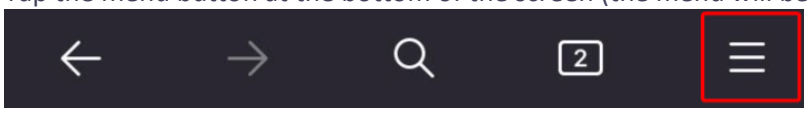
1. On your computer, open Chrome.
2. At the top right, click More ⋮ > Bookmarks > Bookmark Manager.
3. To the right of a bookmark, click the Down arrow ▾ > Edit.

Editing Favorites in Internet Explorer

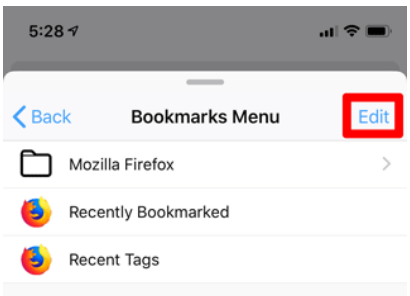
1. The user should right-click on the favorite and then visit to Properties.
2. Then, you will view the bookmark's URL in the Web Document tab and here, you can change it if you want.
3. Now in the General tab, you can rename Internet Explorer favorites.

Edit a bookmark in Firefox

1. Tap the menu button at the bottom of the screen (the menu will be at the top right if you're using an iPad):



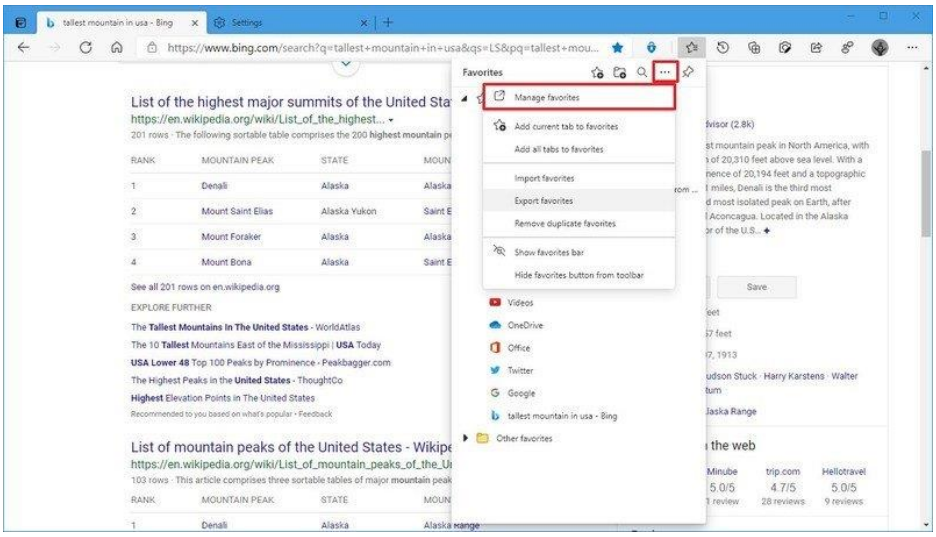
2. Tap Your Library .
3. Go to the folder where your bookmark or folder is located.
4. Tap **Edit** at the top right corner.



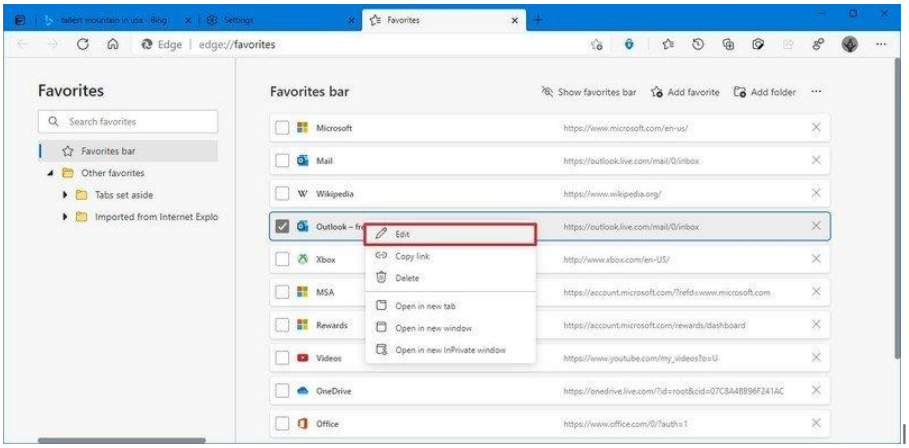
5. Tap the folder or bookmark you want to edit.
   - Tap the Title or URL field to edit them.
   - Tap the folder to browse to the folder where you want your bookmark or folder to live.
6. Tap **Save**.

Edit favorites in Microsoft Edge

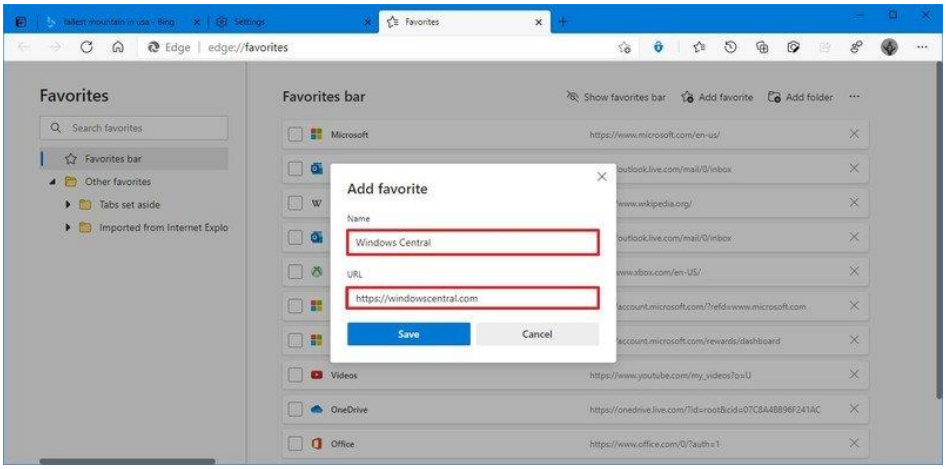
1. Open **Microsoft Edge**.
2. Click the **Favorites** (star) button.
3. Click the **More options** (three-dotted) button and select the **Manage favorites** option.



4. Right-click the item and select the **Edit** (or **Rename** in the folder case) option.



5. Complete the changes.



6. Click the **Save** button.